

Tariffs list – excerpt from the Bank’s documents concerning the tariff of fees and other costs charged to the Bank’s Clients

CREDIT CARDS FOR LEGAL ENTITIES AND ENTREPRENEURS

VISA Business Charge

Issuing of credit card:	
- Issuing of credit card	Free of charge
- Periodical membership for issuing of credit card	RSD 400 (monthly)
Payment with credit card at the merchant point of sale:	
• In the country	Free of charge
• Abroad	Free of charge
Inquiry about the account statement at an ATM of the:	
- Bank	RSD 15
- Other banks	RSD 40
Withdrawal of cash by using of credit card	
- In the country:	
- at a Bank counter	Service Is not available
- at a counter of other bank	3,5 % (min. RSD 200)
- at an ATM of the Bank	3% (min. RSD 100)
- at an ATM of other bank	3,25% (min. RSD 150)
- at an ATM of OTP Group member	3% (min. RSD 100)
- Abroad:	
- at a counter of other bank	3,5% (min. RSD 600)
- at an ATM of other bank	3% (min. RSD 400)
- at an ATM of OTP Group member	3% (min. RSD 250)
Commission for the card cancellation (out of the outstanding loan balance on the day of calculation, for the loan amount that has been used through transactions the country) in RSD one-time payment	1,8%
Commission for the card cancellation (out of the outstanding loan balance on the day of calculation, for the loan amount that has been used through transactions abroad) in EUR one-time payment	1%
Default interest in case of defaulting	Legal default interest
Contracted sanction for failure to meet the obligations for performing of open payment transactions through the Bank after the six-month period expires to the approved loan amount	2%
Replacement of card (damaged plastics, lost/stolen, personal data change, forgotten/lost PIN	RSD 350
Blocking of card if lost/stolen	RSD 300
Fee for ungrounded complaints	RSD 1500
Fee for sending warning notice letter	RSD 200
Sending of SMS	RSD 10
Sending of the account statement by postal service	RSD 75
Printing of the account statement t a counter	RSD 30
Sending of statement to e-mail	Free of charge
Fee for urgent making of card	RSD1.000
Insurance package Sigurno 30	Free of charge
Change of PIN at an ATM	RSD 100

Note: conditions for issuing and tariffs for business cards are applicable to legal entities and entrepreneurs and to SMEs